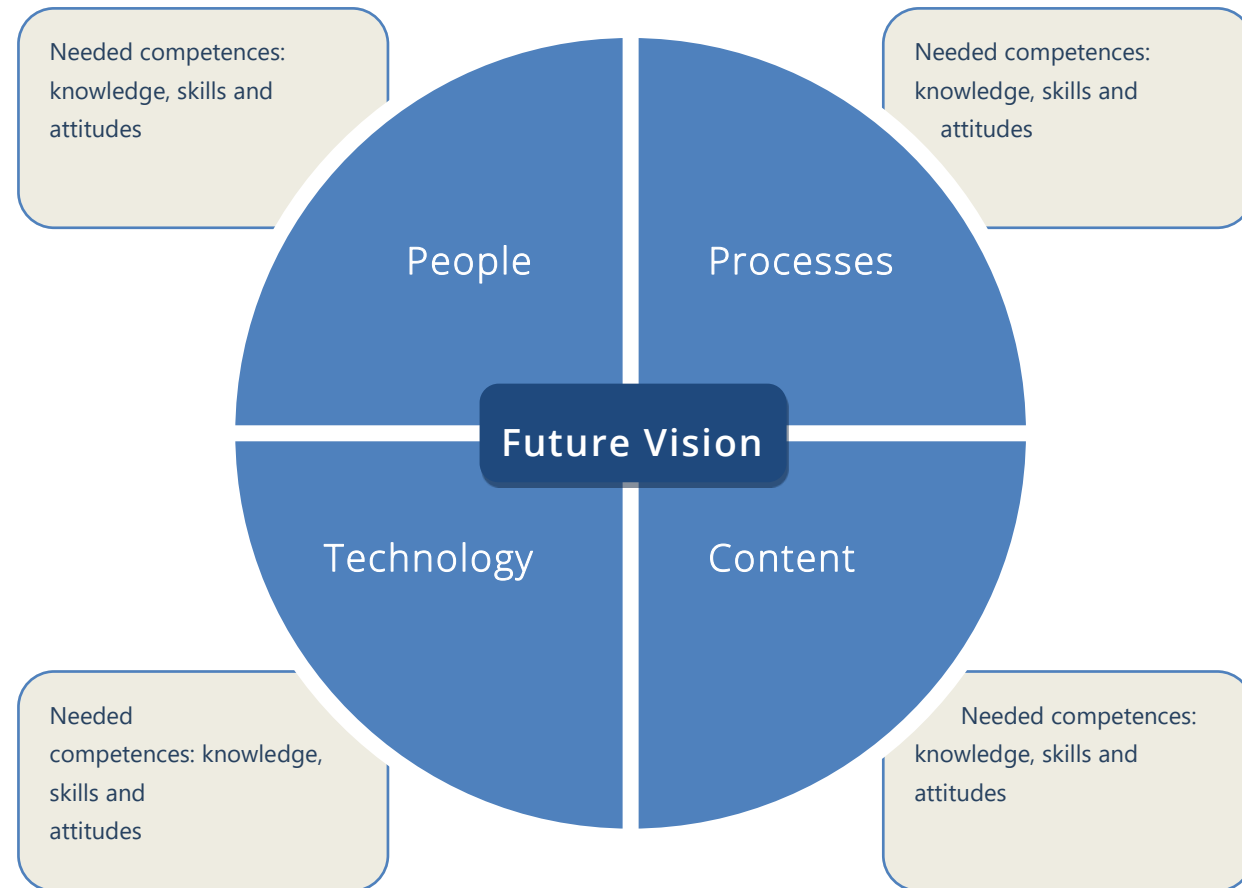




Identify what the employees have to know and what skills they need to possess to address the future vision; More specifically determine knowledge and skills, relevant to the 4 elements: people, process, technology and content;

KNOWLEDGE MAP

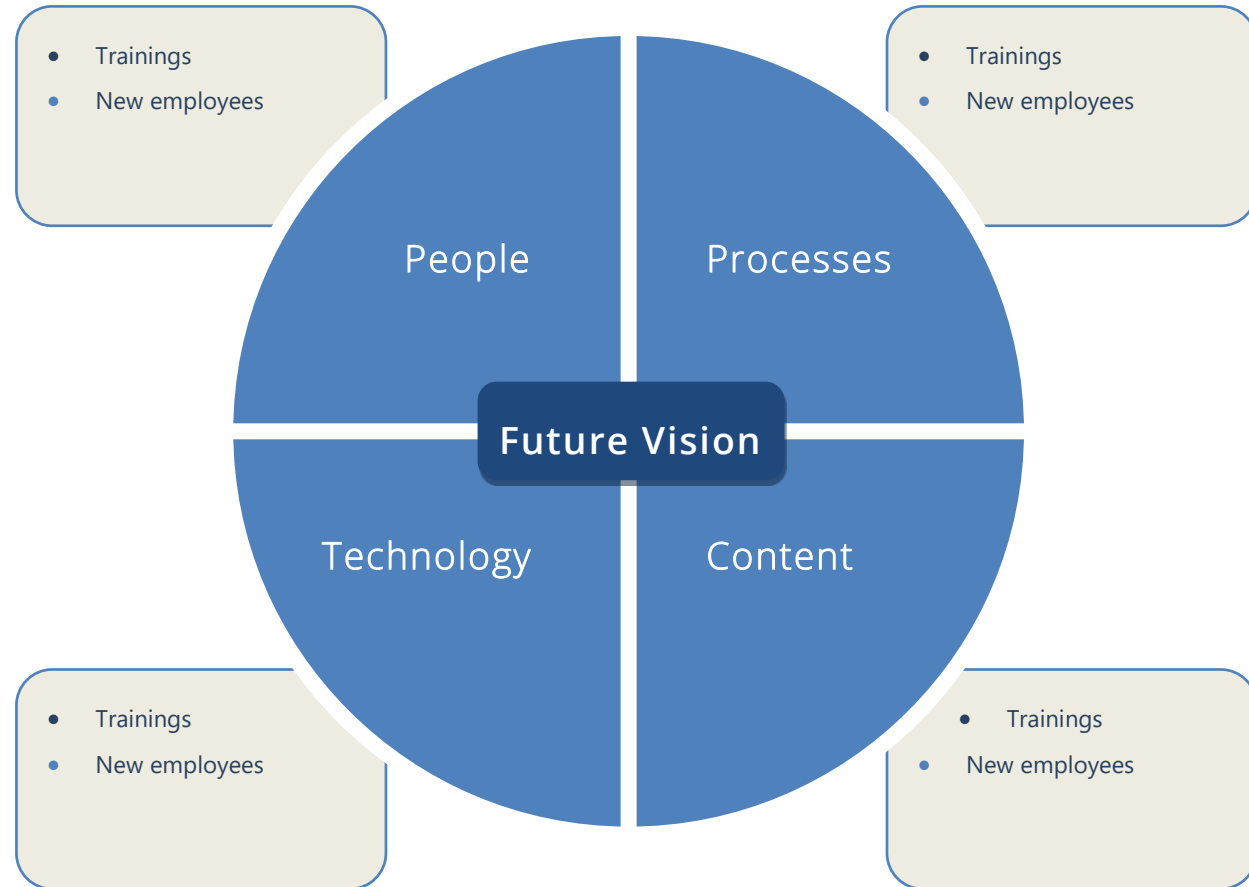


KNOWLEDGE GAPS — MISSING KNOWLEDGE

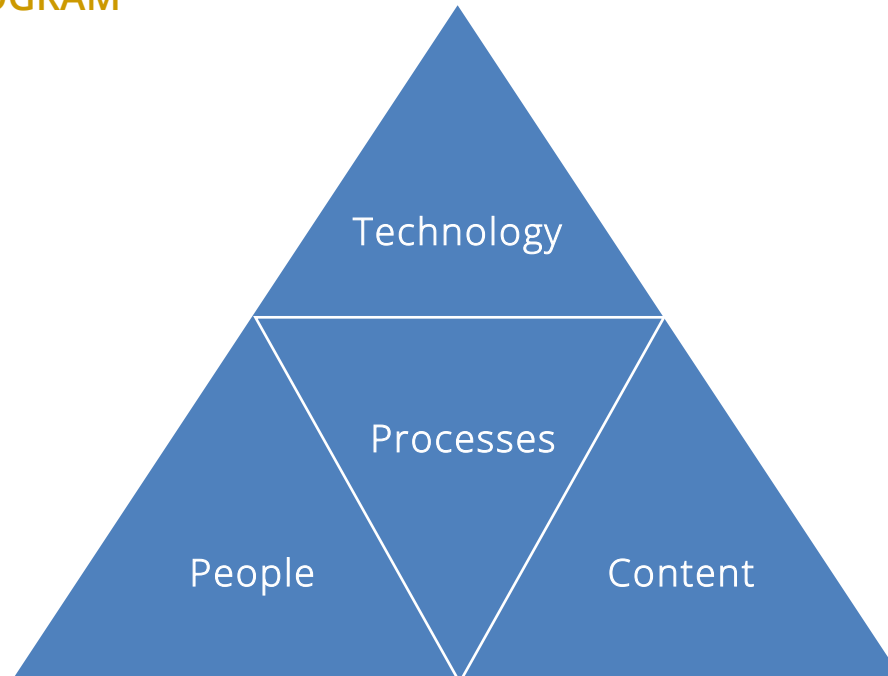


Identify how the company can acquire new knowledge and skills – training programs for the employees or hiring new employees.

Identify the main providers or sources of trainings and new employees?



TRAINING PROGRAM



For every step identify
available training
programs:

- Providers: formal and informal learning providers;
- Cost/Time/Educational efforts;
- Availability;
- Priority for the company DT process;

Knowledge/ Skills	Training provider	Cost/Time/ Efforts	Priority for DT

